



E-BOOK

# Underwriting assistance

Augment your underwriting team with an expert partner.

# Envision underwriting efficiency.

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**Underwriters are at the intersection of many of the industry-wide changes impacting insurers.**



## Competition & costs

are intensifying for carriers and MGAs.



## Underwriting profitability

is hindered by the challenge of selecting the right risks.



## Customer expectations


are rising from both distributors and insureds.



## Data utilization

is critical for gaining a competitive edge.



An aerial photograph of a city street grid is overlaid with a large, semi-transparent circular graphic. The graphic consists of several concentric rings in shades of green, cyan, and blue. The text is positioned on the left side of the image, partially overlapping the green and cyan rings.

# **Carriers and MGAs need to reimagine how they support insurance underwriting.**

**Does your team have the tools  
and expert support they need?**

# Underwriting assistance for today's challenges.

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Envision your underwriters having an army of experienced on-demand insurance support, augmented with capabilities that increase your team's efficiency and reduce processing costs in your core business.

## Imagine the impact.

**10-20%**

annual increase in  
submit-to-bind ratio

**6%**

increase in bound  
premium in 3 years

**35%**

reduction in cost  
on submissions

# Integrating people, processes, technology and data to drive results.

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With Underwriting Assistance, you'll increase your ability to:

## Boost your underwriting team

Get expert support that can tackle high-level complex tasks. Our trained team can support every aspect of underwriting with a 98% processing quality level.

## Be proactive

Improve overall performance while meaningfully reducing expense ratio.

Enhance servicing by getting ahead of the policy lifecycle.

## Automate workflows

Leverage tech-enabled tools to digitize processes and free up underwriters.

## Enhance relationships

Leverage tech-enabled tools to digitize processes and free up underwriters.

Let Resource Pro's fast, dependable service enhance your unique value proposition.

# Underwriting assistance for today's challenges.

ReSource Pro's Underwriting Assistance allows underwriters to focus on risk selection and pricing while providing analytics to efficiently manage their book of business.

Our program is custom tailored to your organization, with flexible capacity in a secure SOC-compliant environment, to best address your underwriting challenges.

## Key features designed to give you an edge:

### Submission triage

Respond faster to submissions

### Policy issuance

A Lean solution integrating people, process, technology, and data to drive efficiencies in cost per transaction

### Automation

Tech-enabled tools boost efficiency and speed

## Submission and risk assessment process

- Submission clearance and setup
- Submission triage
- Inspection setup
- Loss runs ordering and management
- Insurance binder preparation


## Policy life cycle management

- Policy entry
- Policy checking
- Policy issuance
- Policy rating and documentation
- Policy renewal management
- Endorsement management
- Cancellation management
- Real-time service support

## Underwriting compliance and insights

- Insurance data reporting
- Advanced analytics (underwriter)
- Advanced analytics (management)
- Book audit tasks





**Our Underwriting Assistance can be your pivot point from investing in business-as-usual to reimagining how underwriting is done.**

**You're looking to differentiate.  
We're here to help.**



## **ABOUT RESOURCE PRO**

Focused exclusively on the insurance industry, ReSource Pro is the trusted partner insurance organizations rely on to optimize performance, streamline operations, and drive growth. Serving 1,800+ carriers, brokers, wholesalers, and MGAs, our global team of 10,000+ employees operates at the critical intersection of people, technology, data, and operations to help clients deliver sustainable results. With a 96%+ client retention rate for over a decade, ReSource Pro is a recognized market leader in insurance process and workflow optimization, data and technology services, and strategic evolution. In 2024, ReSource Pro earned a spot on the Inc. 5000 list of fastest-growing companies, making it the only insurance industry company to achieve this distinction 15 times.

### **For more information**

visit us: [resourcepro.com/insights](https://resourcepro.com/insights)

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